

# The BRIDGE

BREAKING SILOS, BRIDGING GAPS

September 2025 • Volume 2, Issue 9

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## Welcome AVP HRS Bill Dial, PHD, PHR, SHRM-CP

We are thrilled to welcome Dr. Bill Dial, as the new Associate Vice President of Human Resource Services. His arrival marks an exciting chapter for our organization, bringing with him a wealth of experience.

We invite you to continue reading as Dr. Dial shares his goals, inspirations, and strategic outlook for advancing professional development across our community.



# Welcome to your new role! What drew you to this position and to our organization?

When I was made aware of the human resources leadership position and learned of the excellent work being completed by the people at NMSU I was instantly interested. I was and am also impressed by the vision being set by President Ferme and how we are being positioned to become a leader in higher education on a local, state, national, and global stage.

During the interview process I was energized by the involvement and engagement of the employees of NMSU and, Las Cruces is simply a beautiful area. When I was offered the position, I accepted immediately as I knew NMSU was a place where I could lead an engaged human resources team in helping to create an organization where our people are successful in their work-lives with a commitment to student success.

# What is your vision for the Center for Learning and Professional Development (CLPD)?

My vision for the Center for Learning and Professional Development is that it remains an integral part of the Human Resources team, providing learning and development opportunities for individuals, teams, and departments to enhance NMSU's commitment to continue being a learning organization. We know that if employees believe their organization is committed to their learning, growth, and development, they in turn remain committed to the University and our mission.

Learning and development is essential and desired by our employees, and CLPD will continue to grow its "footprint" by providing best-in-class customer service, leveraging technology such as our new training and development platform (Cornerstone), and delivering just-in-time and relevant programming.



#### How do you see CLPD supporting employee development and retention across departments?

CLPD plays a critical role in partnering with all stakeholders across the University to continually assess the professional development needs of the organization. When employees acquire new knowledge and skills to perform in their roles more effectively (both technical skills as well as personal competencies) they become more successful in achieving their goals as well as fulfilling the mission of NMSU. As a result, employee retention and professional advancement are more likely to increase.

#### How can employees get involved or share feedback about their learning needs?

I think the best way for employees to become involved and explore their professional growth needs can take many forms. This can occur through developing a meaningful professional relationship with one's supervisor. I also encourage employees to become involved in the University community, as a whole.

This can mean exploring learning opportunities, attending many of the learning events that occur on campus, or taking advantage of some of our LinkedIn Learning opportunities.

And employees can always reach out to the CLPD or Human Resources with any feedback or learning and development opportunities they would like to share.

#### What role do you think technology and innovation will play in professional development moving forward?

Technology and innovation have been highly instrumental in enhancing the availability and quality of learning and development opportunities for our employees. We can now access online learning (I mentioned LinkedIn Learning earlier), have access to quality webinars, and engage in virtual learning communities—to name just a few. And of course, I would be remiss to not mention Artificial Intelligence and how that technology will continue to help us all innovate in our roles.

#### Any final thoughts or message you'd like to share with our NMSU community?

Only that I am excited to be part of the Aggie community. From my short time here, I already have experienced firsthand the dedication and energy of our employees. The CLPD team and I look forward to strategically partnering with our workforce to continue ensuring that NMSU remains and is known as a great place to work. A key component of this is demonstrating how valued our employees are by offering professional development and growth opportunities and thus engaging our people.

# Employee Career Development: National Online Learning Day – Bre Garza



**September 15th** is **National Online Learning Day**, a moment to recognize how technology has transformed the way we learn and connect. Whether you're working remotely, exploring a new skill, or advancing your career, online learning offers flexibility and opportunity like never before.

At NMSU, we're proud to support continuous learning through platforms like **LinkedIn Learning**, which offers thousands of expertled courses accessible anytime, anywhere.

### Featured LinkedIn Learning Series for National Online Learning Day

Time Management Fundamentals	<ul> <li>Principles of time management to enhance productivity.</li> <li>The drawbacks of multitasking and how to avoid it.</li> <li>Strategies for organizing your workspace and reducing clutter.</li> <li>Techniques for maintaining mental clarity and focus.</li> <li>How to develop a time budget to prioritize your most valuable activities.</li> </ul>
Interpersonal Communication	<ul> <li>Determining the most appropriate form of communication in different business situations.</li> <li>Interpreting nonverbal cues to better understand your colleagues.</li> <li>Managing tricky situations, including handling interruptions and responding to critical feedback.</li> <li>Understanding communication approaches with individuals from diverse cultural backgrounds.</li> <li>Strategies for effectively making requests and asking the right questions in conversations.</li> </ul>
Developing Your Emotional Intelligence	<ul> <li>Understanding what emotional intelligence (EQ) is and its importance in the workplace.</li> <li>Developing self-awareness to identify personal emotional triggers.</li> <li>Learning strategies to manage your mindset and emotional responses.</li> <li>Enhancing social awareness to improve your connections with others.</li> <li>Techniques for managing relationships and resolving conflicts positively.</li> </ul>

Online learning empowers professionals to grow at their own pace, on their own schedule. With over **20,000 courses** in business, technology, and creative fields, LinkedIn Learning makes it easy to upskill from anywhere. Log in to your LinkedIn Learning account and explore these featured courses—or find one that aligns with your goals. Let's celebrate National Online Learning Day by investing in our growth, one click at a time.

## SET September '25: Something Phishy - Robert Curr

# 0111010101010101010110110110 011101011PHISHING011100101

Below you will find not just a normal phishing email, but a mega phishing email: Multiple scams are all combined into a single email. **How many** phishing strategies can you identify?

#### Greetings Aggie,

For a limited time, we are inviting you to apply to be an Aggie Fit customer service officer, which pays \$85 an hour after taxes. We need to choose someone by tomorrow, so sign up at <a href="this link">this link</a> if you are interested.

Also, we need you to verify your identity before applying. All your need to do is call 312-467-5839 to provide your Banner ID and social security number.

We've also noticed unusual activity on your account. Please send your current password to <a href="mailto:it@nnmsu.edu">it@nnmsu.edu</a>.

Finally, we noticed your parking pass is about to expire, and you need to renew it by sending \$45 to the NMSU PayPal account at <a href="mailto:paypal@nmsu.com">paypal@nmsu.com</a>.

#### Sincerely,

The NMSU Employee Success Team



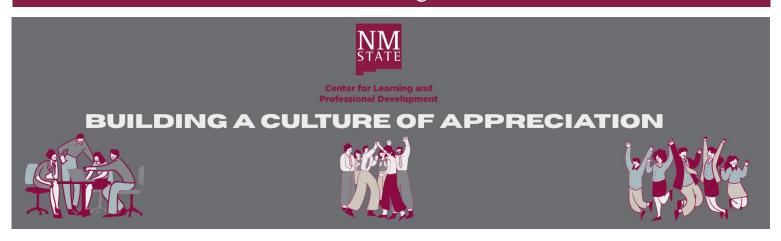
BE BOLD. Shape the Future.\*

Also, if you receive a phishing email, who should you forward it to?

- A. abuse@nmsu.edu
- B. phishing@nmsu.edu
- C. fraud@nmsu.edu
- D. suspicious@nmsu.edu

To check your answers, please click this link: Phishing Answers.docx

## Offerings



Every department, office, and unit in the NMSU system is its own small society: an interconnected group of people that work toward the same or similar goals. Every society also has a culture, and a culture of appreciation can help your local group function more smoothly. In this one-hour training session, we will look at the building blocks that help everyone on your team feel valued and supported. All NMSU employees are welcome, but seats are limited to 30.

Where: Corbett Center 3rd floor, room 312 (NMSU main campus)

When: Friday, September 26th

Time: 3pm

Register: Culture of Appreciation Sign-Up.xlsx

Those who cannot attend and/or are working in other locations are also invited to request this training virtually for their department, office, or team. If you are interested, contact Robert Curr at <a href="recurr@nmsu.edu">recurr@nmsu.edu</a>.

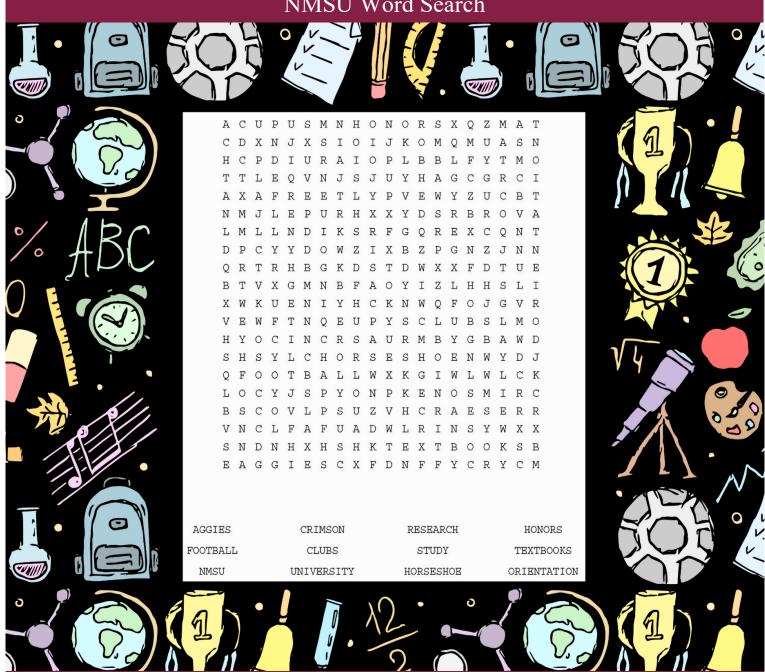
Reminders



NMSU CLOSED SEPT. 1ST



NMSU Word Search



IDEAS for the BRIDGE?

Tell us here: The BRIDGE Newsletter Ideas!

Thank you for your input!